



UnitedHealthcare Nondiscrimination, Languages, and Accessibility Notice available for use

**This 1557 communication and call to action does not apply to UMR, individual or standalone ancillary such as dental, vision, life. National Account customers should have already received the communication.*

Please furnish the attached **Nondiscrimination, Languages and Accessibility Notice** to your employees who have selected a UnitedHealthcare plan.

This notice covers the most recent requirements under the Affordable Care Act (ACA) nondiscrimination rule.

The nondiscrimination notice is posted to [the UnitedHealthcare website](#) and was provided to customers and brokers in **October 2024**. The 1557 rule also requires us to provide UnitedHealthcare contact information in specific languages by July, 2025. We remind members to simply contact the number on their ID Card for assistance and support.

Because many members have already received their Certificate of Coverage or Summary Plan Description and their Summary of Benefits and Coverage (SBC), we are providing the two notices in the **single attached document**. **It is important for you to furnish the attached notice to UnitedHealthcare members.** In the future, the notice will accompany the SBC and other coverage-related documents as they are distributed.

This information applies to coverage documents to inform members of their nondiscrimination rights and how to request assistance. Information is provided in 19 languages which cover the 15 most frequent languages for each state. We have also included the 8 languages required under the Culturally and Linguistically Appropriate Services Standards (CLAS), to make it easy for members to obtain this information.



Please contact your UnitedHealthcare account representative with any questions.

Not For Consumer Use.



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UnitedHealthcare

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