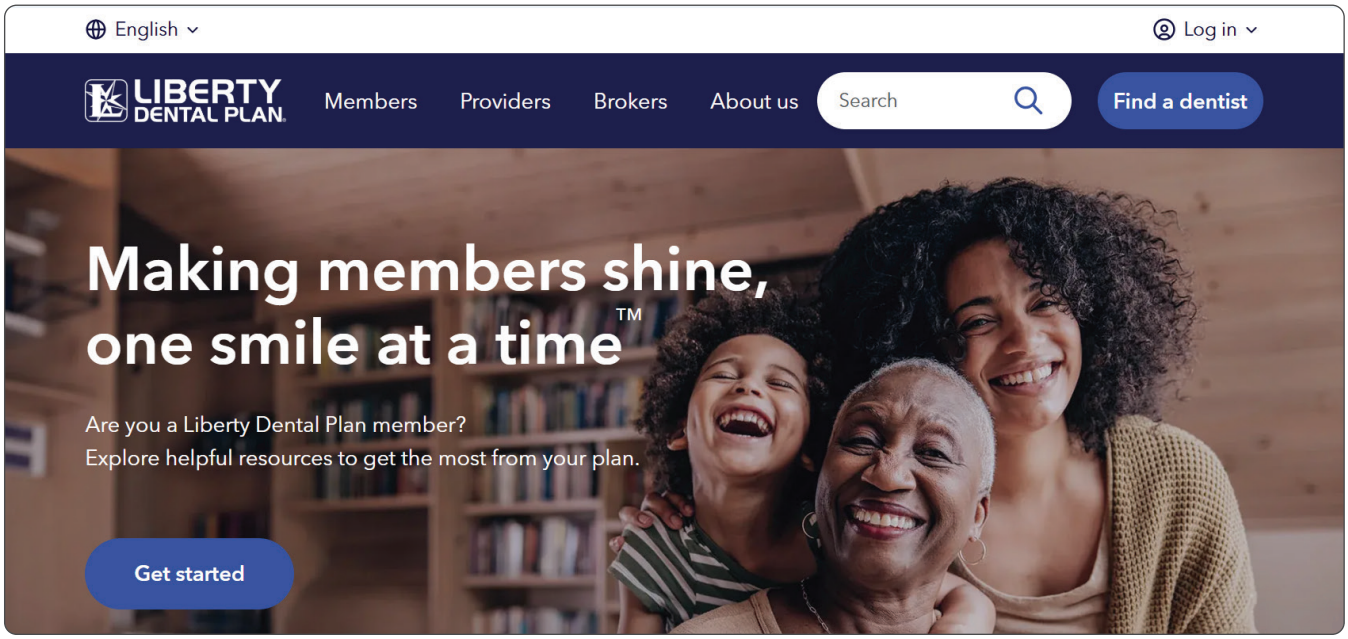
Liberty's new and improved website

Thoughtful updates to better serve you – You might have noticed some changes to the Liberty website at libertydentalplan.com. We've redesigned the site with a more intuitive layout to help you find information easily. We've also updated and streamlined our content to provide you with clear, concise information. And of course, we've also given the site a fresh new look and feel.



Simplified navigation – With a simplified global navigation menu, you can quickly find the information you need.

New site search – Use our new search tool to find exactly what you're looking for, instantly.

Easy access to important tools – Our most popular tools like dentist search and Member Portal can be accessed from any page.

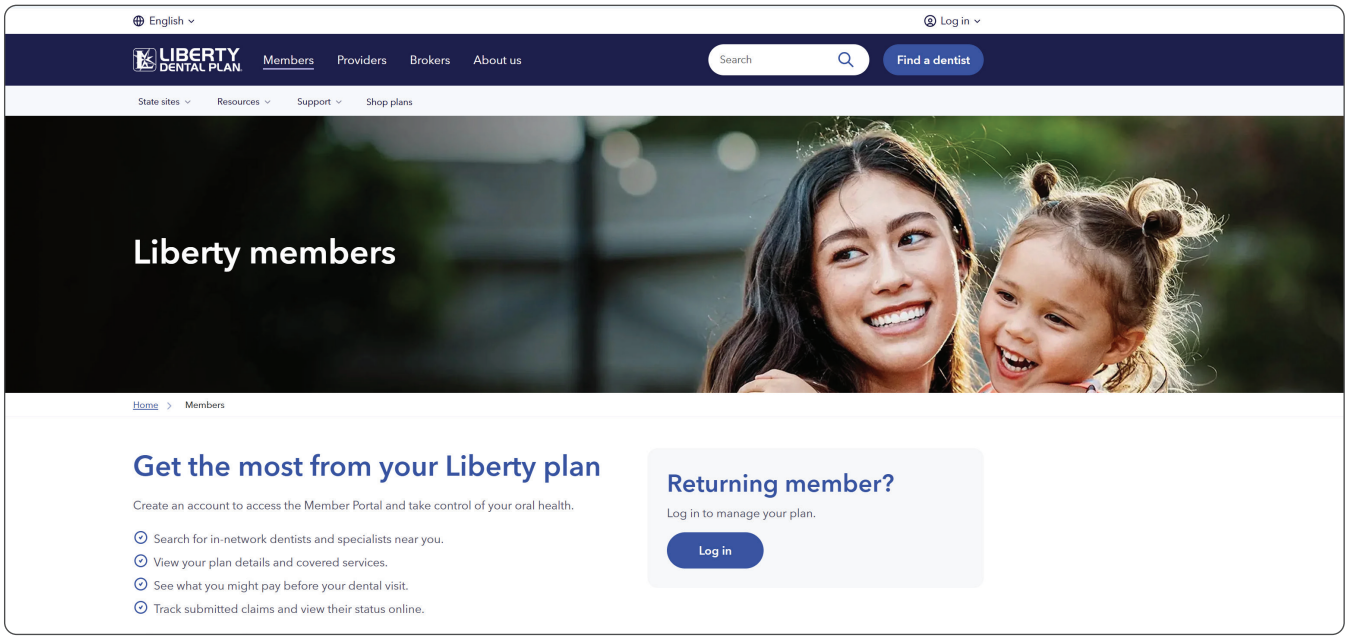
Optimized layout on any device – Whether you visit the site from a computer, tablet, or mobile phone, you'll get a unique, customized experience.

Improved accessibility – Anyone can navigate the site easily without a mouse or through the use of assistive technology.

Enhanced security and compliance – The site's updated platform meets current industry standards for website security, performance, and ongoing maintenance.

A user-friendly member experience – Our new members landing page at libertydentalplan.com/members has been simplified to provide members with the resources they need without additional clutter.

The members landing page guides users to create an account to access the Member Portal so they can take advantage of self-service tools. The local navigation menu on the members landing page gives access to important Liberty resources.



Oral health education – Our new hub for oral health information contains helpful oral health tips and information for members of all ages. We've recategorized and updated our content to make this area more useful.

Forms and plan documents – Members can find general plan documents in a variety of languages to help better understand their plan.

Member FAQ – Our member frequently asked questions have been updated and reorganized to better serve Liberty members.

Contact Member Services – Members can easily reach out to our Member Services team using an improved online form. The page also clearly lists our Member Services hours and phone numbers.

File a grievance or appeal – We've updated our grievances and appeals page to offer a clear explanation of the process for these important requests. By answering a few simple questions, members can access our online form to file from this page, or they can download documents to file another way.